

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|---|---|------------------|---------|------------------|
| L11 | 15 | ("6389132").URPN. | USPAT | OR | ON | 2006/11/21 09:34 |
| L24 | 2 | (call contact agent service) near3 center same (user adj interface gui) same (list table map mapping) same driver | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:50 |
| L25 | 63 | (call contact agent service) near3 center same (list table map mapping) with driver | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:53 |
| L26 | 20 | 25 and @ad < "20010331" | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:57 |
| L27 | 2 | (call contact) near center same (list table map mapping) with driver with (communication channel interface) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:54 |
| L28 | 13 | (call contact service) near (center agent) same (list table map mapping) with driver with (communication channel interface) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:56 |
| L29 | 13 | (call contact service) near (center agent) same (list table map mapping) with driver with (storage communication channel interface) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:56 |
| L30 | 3336 | (list table map mapping) with driver with (storage communication channel interface) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:56 |
| L31 | 482 | (list table map mapping) near2 driver with (storage communication channel interface) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:57 |
| L32 | 39 | (list table map mapping) near2 driver with (storage communication channel interface) with event | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:57 |
| L33 | 2 | 32 and @ad < "20010331" | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:02 |

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| L34 | 322 | (list table map mapping) near2 driver with (communication channel interface) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:58 |
| L35 | 9 | (list table map mapping) near2 driver with (communication channel) with interface | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 09:59 |
| L36 | 2639 | call adj center same agent | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:00 |
| L38 | 97 | 36 and (e\$mail electronic adj mail fax facsimile telephone chat session) with (controller driver application) with (table listing list map mapping) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:02 |
| L39 | 50 | 38 and @ad < "20010331" | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:08 |
| L40 | 758 | (e\$mail electronic adj mail fax facsimile telephone chat session channel) with driver with (table listing list map mapping) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:08 |
| L41 | 62 | (e\$mail electronic adj mail fax facsimile telephone chat session channel) near driver with (table listing list map mapping) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:08 |
| L43 | 35 | 41 and @ad < "20010331" | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:36 |
| L44 | 3 | multi\$channel same driver same event same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L45 | 26 | multi\$channel same driver and event same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L46 | 26 | multi\$channel same driver and event same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |

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| L47 | 10 | interface adj object adj table | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L48 | 17 | fax near2 button same driver | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L49 | 2 | email near2 button same driver | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L50 | 26 | email adj (driver program application interface) same fax adj (driver program application interface) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L51 | 26 | email adj (driver program application interface object) same fax adj (driver program application interface object) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L52 | 26 | email adj (driver program application interface object) same fax adj (driver program application interface object) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L53 | 96 | communication adj server with driver | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L54 | 3 | communication adj server with (driver) near3 (email phone telephone fax media adj channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L55 | 12538 | communication adj server | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L56 | 24 | client same server same channel same driver same agent | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L57 | 43 | channel adj driver same table | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:27 |
| L58 | 48 | channel adj driver same (manager) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |

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| L59 | 3 | channel adj driver same (communication adj manager) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L60 | 2 | channel adj driver same (channel adj manager) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L61 | 6 | channel adj driver and (call adj center) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L62 | 1420 | channel adj driver | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L63 | 11 | (user adj interface gui) with (command handler) with (driver) with (email fax phone telephone media adj channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L64 | 442 | (user adj interface gui) with (command handler) with (driver) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L65 | 19 | (table) with (driver type) near3 (channel) with (gui interface button) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L66 | 194 | (table) with (command driver type) near3 (channel) with (gui interface button) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L67 | 4 | (table) near6 (driver) near3 (email phone telephone fax media adj channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L68 | 91 | (table) near6 (driver interface api) near3 (email phone telephone fax media adj channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L69 | 50 | (table) near6 (driver interface api) near3 (email phone telephone fax channel) same (gui user adj interface) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L70 | 344 | (table) near6 (driver interface api) near3 (email phone telephone fax channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L71 | 152 | (table map mapping linking relation\$4) with (driver) near3 (channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |

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| L72 | 1704 | (table map mapping linking relation\$4) with (driver interface api) near3 (email phone telephone fax channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L73 | 2 | (table map mapping linking relation\$4) with (command driver) near3 (channel telephone email fax communication) same call adj center | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L74 | 235 | (table map mapping linking relation\$4) with (command driver type) near3 (channel) with (gui interface button) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L75 | 3028 | (table map mapping linking relation\$4) with (command driver type) near3 (channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L76 | 932 | (table map mapping linking relation\$4) near6 (driver interface api) near3 (email phone telephone fax channel) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L77 | 1 | (support) adj2 center same (user adj interface gui) same event same agent | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L78 | 28 | (set plurality multi multiple group) with (communication adj channel) same (work workflow) same (event alarm notification) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L79 | 28 | (multi\$channel multiple adj2 channel) same driver same (event alarm alert notification) same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L80 | 262 | (multi\$channel multiple adj2 channel) same (event alarm alert notification) same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L81 | 262 | (multi\$channel multiple adj2 channel) same (event alarm alert notification) same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L82 | 27 | (multi\$channel multiple adj channel) same driver same (event alarm alert notification) same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L83 | 27 | (multi\$channel multiple adj channel) same driver same (event alarm alert notification) same (work request) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |

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| L84 | 5 | (gui user adj interface button) with (table map mapping linking relation\$4) with driver with channel | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L85 | 7 | (gui user adj interface button) with (table map mapping linking relation\$4) with driver near3 (channel telephone email fax communication) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L86 | 11 | (gui user adj interface button) with (table map mapping linking relation\$4) with communication adj channel | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L87 | 51 | (gui user adj interface button) with (table map mapping linking relation\$4) with (command driver) near3 (channel telephone email fax communication) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L88 | 121 | (gui user adj interface button link) with (table map mapping linking relation\$4) with communication adj channel | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L89 | 309 | (gui interface button) with (table map mapping linking relation\$4) with (command driver) near3 (channel telephone email fax communication) | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L90 | 23 | (email fax telephone) adj button same driver | US-PGPUB; USPAT; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L91 | 28 | (call support) adj center same (user adj interface gui) with object | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L92 | 19 | (call support) adj center same (user adj interface gui) same event same agent | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L93 | 3 | (call support) adj center same (user adj interface gui toolbar) with (object icon button element link) with (function command method) with (list\$3 table map mapping database rule policy) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L94 | 15 | (call support) adj center same (user adj interface gui toolbar) with (object icon button element link) with (function command method) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:12 |
| L95 | 28 | (call support) adj center same (user adj interface gui toolbar) with ((object icon button element link) (function command method)) with (list\$3 table map mapping database rule policy) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:33 |
| L96 | 708 | (719/321).CCLS. | US-PGPUB; USPAT | OR | OFF | 2006/11/21 10:12 |

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| L97 | 797 | (719/318).CCLS. | US-PGPUB; USPAT | OR | OFF | 2006/11/21 10:12 |
| L98 | 1121 | (709/205).CCLS. | US-PGPUB; USPAT | OR | OFF | 2006/11/21 10:12 |
| L99 | 14 | ("5208810" "5475433" "5539201" "5550957" "5633870" "5777624" "5797038" "5937436" "5991797" "6078970" "6112263" "6125433" "6473827" "6591309").PN. | US-PGPUB; USPAT; USOCR | OR | ON | 2006/11/21 10:31 |
| L100 | 3 | ("6760783").URPN. | USPAT | OR | ON | 2006/11/21 10:32 |
| L101 | 31 | (call support) adj center same (user adj interface gui toolbar) with ((object icon button element link) (function command method)) with (list\$3 table map mapping database rule policy definition) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:34 |
| L102 | 88 | (call support contact customer with service) adj center same (user adj interface gui toolbar frame screen) with ((object icon button element link) (function command method)) with (list\$3 table map mapping database rule policy definition) | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:35 |
| L103 | 21 | 102 and @ad < "20010331" | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:46 |
| L104 | 33 | 57 and @ad < "20010331" | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 10:46 |
| L105 | 33 | ("6332154").URPN. | USPAT | OR | ON | 2006/11/21 10:59 |
| L106 | 40 | (US-20020159575-\$ or US-20030018705-\$).did. or (US-6988126-\$ or US-6883014-\$ or US-6480600-\$ or US-6434231-\$ or US-6359981-\$ or US-6587556-\$ or US-6910070-\$ or US-6665378-\$ or US-6829639-\$ or US-6092102-\$ or US-6718393-\$ or US-6782087-\$ or US-6332154-\$ or US-6690788-\$ or US-6760783-\$ or US-6405145-\$ or US-6418392-\$ or US-6633413-\$ or US-6922725-\$ or US-6601102-\$ or US-6493760-\$ or US-6487189-\$ or US-6430601-\$ or US-5961620-\$ or US-6405149-\$ or US-6718370-\$).did. or (US-5748884-\$ or US-6470020-\$ or US-6463292-\$ or US-6400810-\$ or US-6782383-\$ or US-6711565-\$ or US-6389132-\$ or US-6763351-\$ or US-6728702-\$ or US-6674368-\$ or US-6085156-\$ or US-6763104-\$).did. | US-PGPUB; USPAT | OR | ON | 2006/11/21 11:04 |
| L107 | 16 | 106 and driver | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 12:14 |
| L108 | 28 | ("5555191" "5748884").PN. OR ("6092102").URPN. | US-PGPUB; USPAT; USOCR | OR | ON | 2006/11/21 11:10 |
| L109 | 3 | 108 and driver | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 11:10 |
| L110 | 15 | ("6389132").URPN. | USPAT | OR | ON | 2006/11/21 11:50 |
| L111 | 12 | 106 and driver and event | US-PGPUB; USPAT; USOCR; EPO; DERWENT ; IBM_TDB | OR | ON | 2006/11/21 12:14 |